

CASE NUMBER:

FOODBORNE ILLNESS COMPLAINT FORM

Origin of the Complaint

Date Received: _____
Time Received: _____
Receiving Agency: _____
Call Taken By: _____

Complainant Data

Name: _____ Age: _____ Gender: M / F
City of Residence: _____ County of Residence: _____
Phone (day): _____ (evening): _____ (cell): _____

Suspect Meal Data

Date: _____ Time: _____ AM / PM
Location/Facility/Event: _____
Address: _____
What did you eat and drink? _____
List anything unusual about the meal (temperature, taste, color, etc): _____

How many people ate or attended with you? _____ How many of those people became ill? _____
List other people who ate with you or attended _____ Phone _____

_____ ☐ Ill / ☐ Well _____ Meal _____
_____ ☐ Ill / ☐ Well _____ Meal _____
_____ ☐ Ill / ☐ Well _____ Meal _____

Continue on additional sheet if necessary

1. _____
- 15 PEOPLE - 12 SICK
- THINGS 33-40 PEOPLE

CASE NUMBER: 51112507

11 PM

4 QM

Illness Data

Signs & Symptoms

☒ Diarrhea (_____ watery _____ bloody)
☒ Vomiting
☐ Nausea
☒ Stomach cramps
☐ Fever _____ of _____
☐ Chills
☐ Headache
☐ Muscle aches
☐ Jaundice (yellowing of skin or eyes)
Illness Started- Date: _____ Time: _____ AM / PM
Illness Stopped- Date: _____ Time: _____ AM / PM ☐ Illness ongoing

Clinical Data

Did you see a healthcare provider for your illness? ☐ Yes ☐ No
Date: _____ Healthcare Facility: _____
Provider Name: _____
What did your provider tell you about your illness? _____
Was blood or stool collected from you for testing? ☐ Yes ☐ No
☐ Blood / ☐ Stool
What were the test results: _____
Were you hospitalized for your illness? ☐ Yes ☐ No

NOTES:

Assigned Inspector: _____ Date Assigned: _____

DIA/Contract License # _____

30 people sick

* eye infections *

over
30 ill

3 different group *

Stool samples

d'n yesterday

Pool Operator →

Below 0.6

1.3 - 1.6 well above minimum

John Kelly → IDPH

~~REDACTED~~

Derise ! NANCY HARRIS @ SHC

↙ ↘

~~REDACTED~~

Norovirus →

Crypto - Outbreak

New York

100%
kill

Filter
Maintenance

Weekly
cal. burn
extra - stuff

* Just too many people occupy *

~~XXXX~~

County

Pool

family

10:09 →

Called
Back

9:59 →

~~XXXX~~

~~XXXXXXXXXX~~

crab

9:07

CPO

Called
Back

48

Still
side

Family
Complaint

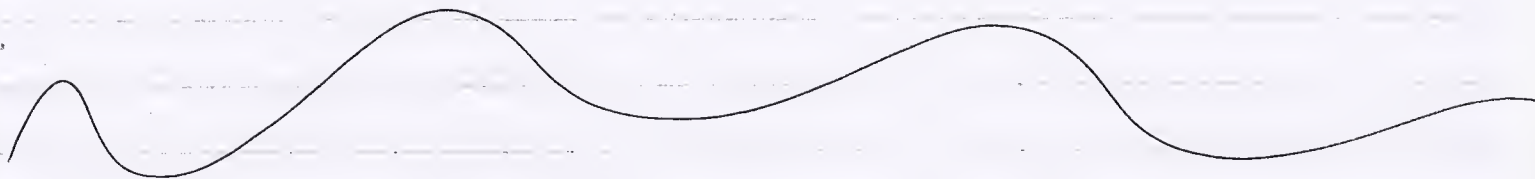
Complaint

Children

infant



250 (+) people



Family got caught

- diarrhea / vomiting

- Spikes pump Sz people

Denise -



Records - Reviewed
Chlorine level
0 - 0.2 - 0.4

1.6 below
level

CPO → Not on site

Pump Rooms

Pump Room

(13) 1.6 - 1.8 Tuesday yesterday

Discussed level below point 6

Nov - CPO



① Nancy past

Next

②



3.8 got it on the 3rd of April

Did not

for daily - weekly → monthly
monthly

G, out 4/4

✱ SAC / Cyo / James JP ✱

TALKING IDPA
in

hyper. charcoal
or

1.6 - 1.8 Monday 10:00 AM

Crypto of Noto
Zelkova

low or hyper charcoal

3/10/00

C. Biological Ref

Eden up couple weeks

4:40

Coal + H₂O + C₂H₆

Call

4:12 pm

Excess Air

File Number:

4818

Date Received:

Time Received:

10:00 AM

Program Code:

225

Received By:

JPL

Property/Facility City:☐ Referred*☐ No Regulatory Authority

Agency:

Name of Person:

Phone No:

Complainant stated that her two children got sick after swimming
on

Date of Incident:

Time of Incident:

JPL

Name(s) of Individuals Contacted, Site Observations, Discussions, Guidelines/Letters/Templates Provided, Etc.:

JCPH Initials:

JPL

Complainant said she saw something going around on [redacted] about people getting sick [redacted]. She said that her two children got sick after swimming at [redacted] on [redacted]. I told the complainant that the situation was under investigation and that at this time no continuing threat to the public health has been identified. Issue is currently being handled with the facility to ensure ongoing compliance.

TOTAL NUMBER OF CONTACTS/VISI

1

Complaint Completion/Closure Date:	JCPH Signature	James Lacina
Final Review by:	Date Reviewed:	
James Lacina		

James Lacina

From: Tricia Kitzmann
Sent: 3:23 PM
To: James Lacina
Subject: RE: Complaint

Sounds good. I'm not convinced it's , but we'll see.

Tricia L. Kitzmann, MPH
Deputy Director
Johnson County Public Health
855 South Dubuque Street, Suite 217
Iowa City, IA 52240
tkitzmann@co.johnson.ia.us

Phone: 319-356-6040
Direct Line: 319-688-5871
Fax: 319-356-6044

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From: James Lacina
Sent: 3:23 PM
To: Tricia Kitzmann
Subject: Re: Complaint at

Beth is out today.
I can follow up tomorrow

Sent from my iPhone

On , at 1:30 PM, "Tricia Kitzmann" <tkitzman@co.johnson.ia.us> wrote:

FYI...

Tricia L. Kitzmann, MPH
Deputy Director
Johnson County Public Health
855 South Dubuque Street, Suite 217
Iowa City, IA 52240
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From: Annette Scheib
Sent: 1:14 PM
To: Tricia Kitzmann
Subject: RE: Complaint

Tricia-

Diana spoke to County at length and County staff were already arranging to collect stool kits. They had also had several calls from the ill people in their county. Thanks.

Annette M. Scheib RN, MSN
Community Health Manager
Johnson County Public Health
855 S.Dubuque St, Suite 217
Iowa City, Iowa 52240
319-688-5883
fax:319-356-6039

http://www.johnson-county.com/dept_health.aspx?id=4485

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From: Tricia Kitzmann
Sent: 12:33 PM
To: Annette Scheib
Subject: RE: Complaint

Did Diana talk to these folks about very much info? County called and left me a message. Just want to make sure we are all on the same page.

Tricia L. Kitzmann, MPH
Deputy Director
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From: Annette Scheib
Sent: 12:02 PM
To: Tricia Kitzmann
Subject: FW: Complaint

FYI.

Annette

From: Annette Scheib
Sent: 12:01 PM
To: Tamara Ewoldt; James Lacina
Subject: RE: Complaint

James and Tamara,
The caller this morning is from County and all the other people that were sick (12 out of 15) are from County. The caller said many more people might be sick. Diana urged the County residents get stool kits from their county health department and submit a stool specimen. Diana has also left a message from County Health Department to call her, so she can relate the information about the illnesses. I'll let you know if we hear of any Johnson County residents that call in ill and have been to Thanks.

Annette M. Scheib RN, MSN
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From: Tamara Ewoldt
Sent: 11:12 AM
To: James Lacina; Annette Scheib
Subject: Complaint

See attached.

Tamara Ewoldt

Environmental Health Specialist
Johnson County Public Health
855 S. Dubuque St., Iowa City, IA 52240
P: 319-688-5864
F: 319-356-6044
tewoldt@co.johnson.ia.us

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James Lacina

From: James Lacina
Sent: 4:37 PM
To: John Kelly (john.kelly@idph.iowa.gov)
Subject:

John,
[REDACTED] is the CPO for the [REDACTED]. He also serves as the CPO for [REDACTED] according to [REDACTED] phone number is [REDACTED] did show up while I was conducting the special inspection today. [REDACTED] said that [REDACTED] will now be assigned on site at [REDACTED].. I don't know if that leaves [REDACTED] without a CPO...

James Lacina, REHS
Environmental Health Coordinator
Johnson County Public Health
(319) 356-6040 Ext. 5875
jlacina@co.johnson.ia.us

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Tricia Kitzmann

From: Gipple, Denyse [IDPH] <Denyse.Gipple@idph.iowa.gov>
Sent: 1:42 PM
To: Tricia Kitzmann
Subject: Re: Outbreak

Will talk to Ann and Patty. Thanks-

Denyse Gipple, MPH, CIC, CPH
Region 6 Epidemiologist | Center for Acute Disease Epidemiology | ADPER | Iowa Department of Public Health

321 E. 12th St | Des Moines, Iowa 50319 | office 641.637.2610 mobile 515.783.5201

Promoting and protecting the health of Iowans

From: Tricia Kitzmann [<mailto:tkitzman@co.johnson.ia.us>]
Sent: 01:31 PM
To: Gipple, Denyse [IDPH]
Subject: Outbreak

Denyse-
Should we look at getting a list of people who attended _____ from _____ ? I feel like we should be gathering more info. After talking to Nancy Hall, she said noro is spread very easily in water situations like that. What are your thoughts?

Tricia L. Kitzmann, MPH
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Tricia Kitzmann

From: James Lacina
Sent: 10:46 AM
To: Tricia Kitzmann
Subject: FW:
Attachments:

I just received this from the Chief Engineer at

James Lacina, REHS
Environmental Health Coordinator
Johnson County Public Health
(319) 356-6040 Ext. 5875
jlacina@co.johnson.ia.us

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From:
Sent: 10:10 AM
To: James Lacina;
Subject: Memo for

I have attached a memo that I have typed for the to try to control our issues with poor test results and infrequent testing. Please contact me if you think this may help or if you have any advice or corrections to add to this. I will also notify you when I hear from as to when I will be receiving our new chlorine feeders. I will try to be testing from open to around 2 pm during the week myself in hopes to eliminate problems. I feel this will help catch issues faster or eliminate them entirely.

Thank you,

NOTICE!

- Make sure tests are being done every two hours, no excuses. If water does not come out of testing petcock, go to the pool and grab a sample directly from the pool.
- Make sure every log sheet is dated.
- Make sure that the DPD Powder lid is snapped shut after using.
- Check acid and chlorine feeders to make sure they are full every time you enter the pump rooms.
- Make sure you log on the sheet that you checked pressure on filters, water temp, acid and chlorine. If you change acid, mark it on the sheet as changed or if you add chlorine, mark the sheet as added.
- Free chlorine is to be between 1.0-8.0 ppm, if it is above or below this range RETEST. If it is still outside this range you need to notify me immediately.
- PH is to be between 7.2-7.8 ppm.
- If you are opening the _____ in the morning, you need to be here ½ hour before opening to check all the pools, vacuum and start up. This means that when you arrive at 8:30 am, you need to do water tests and record it under the 8 am test on the log sheets. If it is a weekend you need to be here by 7:30am and test, record it under the 8 am test on the log sheets.
- Make sure that tables, chairs, locker rooms and sweeping in _____ are being done daily at the end of the shift.
- If you are need help testing the pools, or do not know how to test, notify me and I will teach you how to test the pools and what the results mean. I encourage everyone to come see me individually to learn how to properly run _____. I always have my phone with me to answer questions. If I am in the position to come in and correct a problem, I will. If levels fall below 1.0 ppm or exceed 8.0 ppm free chlorine we will close the pool until the issue is corrected.

Failure to comply with any of these will result in a write up. Three write ups and you will be terminated. There will be no excuses for not testing or failing to report levels that do not meet these ranges.

I will be helping more to control these issues and will be doing several of the tests myself. I will try to do all of the tests from open to 2 pm during the week myself. On weekends I will try to be here before _____ opens to ensure that the levels are where they should be. Do not assume that I have already done the tests. Either ask me if I have done them or go check. If you see that the tests have not yet been done, just do the tests. Do not assume that I will be doing them for that hour.

Thank You,

Engineer

Tamara Ewoldt

From: Tamara Ewoldt
Sent: 11:47 AM
To: Annette Scheib
Subject: RE: Complaint

Thanks. I believe James has left for the day, but he may be checking his email periodically.

Tamara Ewoldt

Environmental Health Specialist
Johnson County Public Health
855 S. Dubuque St., Iowa City, IA 52240
P: 319-688-5864
F: 319-356-6044
tewoldt@co.johnson.ia.us

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From: Annette Scheib
Sent: 11:17 AM
To: Tamara Ewoldt; James Lacina
Subject: RE: Complaint

Thanks for the information. I will have the DPS contact the complaintant and see how many people are ill. Then I'll meet with James. Thank you!

Annette M. Scheib RN, MSN
Community Health Manager
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From: Tamara Ewoldt
Sent: AM
To: James Lacina; Annette Scheib
Subject:

See attached.

Tamara Ewoldt

Environmental Health Specialist
Johnson County Public Health
855 S. Dubuque St., Iowa City, IA 52240
P: 319-688-5864

James Lacina

From: Tricia Kitzmann
Sent: 1:30 PM
To: James Lacina
Subject: FW: Complaint at

FYI...

Tricia L. Kitzmann, MPH
Deputy Director
Johnson County Public Health
855 South Dubuque Street, Suite 217
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tkitzmann@co.johnson.ia.us

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To: Tricia Kitzmann
Subject: RE: Complaint at

Tricia-
Diana spoke to County at length and County staff were already arranging to collect stool kits. They had also had several calls from the ill people in their county. Thanks.

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Diana Preschel

From: Tricia Kitzmann
Sent: 5:39 PM
To: Annette Scheib; Diana Preschel; Andrew Weigel; James Lacina
Subject: Re: Illness

Thanks Annette. Beth, Kim and James were out today. Beth inspects pools as well. With being short staffed no one would have been available today. However, County did call and leave me a message asking if we held I the contract. I called them back and indicated that we did. Pool may have smelled funny, interesting symptoms though...vomiting and diarrhea. Depending on onset, sounds a lot like Noro but we'll wait and see what County comes up with. I'll either have Beth or James check out the pool tomorrow 1st thing.

Thanks for keeping us in the loop.

Tricia

From: Annette Scheib
Sent: 04:24 PM
To: Tricia Kitzmann; Diana Preschel; Andrew Weigel; James Lacina
Subject: Illness at

Hi Everyone,
Denyse Gipple called to ask if Johnson County had a contract to inspect pools. Tamara told me that James is the EH who inspects pools and that James will come to the office in the morning then head out to ' to check it out. I asked Denyse if tomorrow morning was soon enough for the EH to go to ' and she said yes. Denyse said that many of the people that were interviewed mentioned that the had a funny smell.

Annette M. Scheib RN, MSN
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